

*The Family Law Pathways Network presents*

## **MANAGING HIGH CONFLICT PEOPLE**

A workshop by Global Professional Development

People experiencing Family Law matters are trying to manage the stresses and high emotions associated with:

- Relationship breakdown / Family breakdown
- Separation / Divorce
- Post Separation parenting decisions
- Property / Asset division and financial matters

They are all experiencing major life changes, major losses, and varying degrees of conflict. Lawyers, FDRPs, therapists, counsellors, social workers, psychologists, and other practitioners who work with people during this stressful time need to be skilled in relationship transitioning; managing communication and negotiation between the parties; managing the resolution of their conflicts and are increasingly being confronted with managing parties engaged in what we term 'high conflict'; that is, high conflict people.

The aims of this workshop are to assist practitioners from a varying range of disciplines to:

- Understand 'normal' conflict and how this is different to 'high' conflict and how this impacts our work and our roles
- Understand the emotional and behavioural reactions of High Conflict People, why they are behaving as they do and why our normal professional skills seem insufficient in managing them
- Understand how to differentiate family domestic violence to identify the power and control dynamics in these relationships and how these need to be managed
- Learn additional skills to manage High Conflict People to enhance our skill set
- Understand how working with high conflict people affects us and what self-protection strategies could assist our self-care

**Date:** Tuesday, 8<sup>th</sup> December 2020  
**Start:** 9:00am (*registration from 8:30am*)  
**Finish:** 4:00pm  
**Venue:** Ocean International, 1 Bridge Road, Mackay  
**Cost:** \$40 (*includes Morning, Lunch and Afternoon Tea*)  
**RSVP:** Friday 27<sup>th</sup> November 2020

For further information, please contact  
FLPN Project Officer – Amanda Shipp

Ph: 1300 783 544

Email: [amandashipp@centacarecq.com](mailto:amandashipp@centacarecq.com)



**Robyn Hooworth** (BSW Hons. Psych; Grad. Dip. FDR) is an accredited Family Mediator / FDRP, General Mediator, Lead Assessor, Trainer and Dispute Resolution Consultant who has provided training for mediators and FDRPs throughout the UK, European, Asian region, and Australia. Robyn worked as a Senior Court Counsellor / Conciliator in the Family Court for 5 years in the Canberra and Brisbane Registries before training as a general and family mediator in the USA in 1987. Robyn has worked in private practice as a general and family mediator / FDRP in HK and on the Gold Coast, Australia for the past 25 years, conducting over 5,000 mediations, specialising in cross-cultural, high conflict and complex international matters. Robyn is a Clinical Senior Teaching Fellow and the Lead Trainer of the Dispute Resolution Centre, School of Law, Bond University; and Co-Director of the Global Mediation Institute in HK and a Co-Director of Global Training Professional Development Pty Ltd.



**Bobbi Reilly** started her career as a Mediator in 2006. Initially Bobbi worked with families who had children who were at risk of becoming homeless, then moving into the area of Family Dispute Resolution (FDR) assisting families in resolving disputes regarding children and/or property and financial matters. Bobbi has worked both in the not for profit sector and in the private sector as a Mediator. Bobbi has managed and coordinated National Mediation Services, Family Relationship Centres and coordinated the Coordinated Family Dispute Resolution pilot (specialised domestic violence pilot). For many years now Bobbi has been in private practice on the Gold Coast providing FDR, property and financial settlement mediation, commercial and workplace mediation as well as counselling, coaching and supervision services. Bobbi is a teaching fellow at Bond University, a casual teaching academic at the University of Southern Queensland and a guest lecturer for the Australian Mediation Association. Bobbi provides training, assessment (National Standards), coaching and supervision to several universities and training organisations including Bond University, University of Southern Queensland, Australian Mediation Association, The College of Law and The Mediator Training Academy. Bobbi volunteers her time to the Gold Coast Community Legal Centre where Bobbi holds the position as Management Committee President. Bobbi is the Director of Gold Coast Mediation and Counselling, a Co-Director of Global Training and Professional Development and provides a range of training and professional development opportunities to a range of industries to assist practitioners to advance their skills when working with clients.



## REGISTRATION FORM & TAX INVOICE

*\*Please regard this form as a Tax Invoice, as a separate invoice will not be issued\**  
CentacareCQ – ABN: 90 507 529 241

To register and make payment please email this form to [amandashipp@centacarecq.com](mailto:amandashipp@centacarecq.com)

### COURSE AND REGISTRATION DETAILS

**Workshop:** Managing High Conflict People  
**Date:** Tuesday, 8<sup>th</sup> December 2020  
**Start:** 9:00am (registration from 8:30am)  
**Finish:** 4:00pm  
**Venue:** Ocean International, 1 Bridge Road, Mackay

### PARTICIPANT DETAILS

**First Name:** \_\_\_\_\_ **Last Name:** \_\_\_\_\_  
**Organisation:** \_\_\_\_\_  
**Position/Title:** \_\_\_\_\_  
**Address:** \_\_\_\_\_  
\_\_\_\_\_ **Postcode:** \_\_\_\_\_  
**Email:** \_\_\_\_\_  
**Phone:** \_\_\_\_\_  
**Dietary Requirements:** \_\_\_\_\_  
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### PAYMENT DETAILS

*\*Please note that there will be no facilities for collection of payment on the day\**

**Registration Fee:** **\$40.00** (incl. GST)

Registration closes: Friday 27<sup>th</sup> November 2020 – Limited Spaces Available

*\*Cancellation Policy: Refunds only issued if you cancel before the 1<sup>st</sup> December 2020\**

Please provide your Credit Card Details for payment:

**Credit Card Number:** \_\_\_\_ / \_\_\_\_ / \_\_\_\_ / \_\_\_\_

**Expiry Date:** \_\_ / \_\_ **CVV:** \_\_\_\_

**Name on Card:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

*I understand this registration includes membership of the Family Law Pathways Network Mackay-Whitsundays and that I will be informed about future events and relevant information.*

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_ / \_\_\_\_ / \_\_\_\_