


Code	CHC40708
Qualification Title	Certificate IV in Community Services Work
Training Organisation	Australian Institute of Social Relations
Location/s	Adelaide
Course Description	<p>This qualification covers workers who provide a range of services and interventions to clients, and/or who implement community education and interventions. Work may take place in a range of contexts such as community based organisations, residential rehabilitation services and outreach services and workers may have supervisory responsibilities.</p> <p>The qualification:</p> <ul style="list-style-type: none"> <li>• defines knowledge and skills required by support workers and case workers who work autonomously under the broad guidance of others, and</li> <li>• refers to specific knowledge of a client group and appropriate intervention processes applied in residential and community settings.</li> </ul> <p>On completion of this qualification the worker will be able to design and deliver programs that aim to enhance the well-being of individuals and groups.</p> <p>This program includes relevant elective units to enable workers to identify and respond to issues of family and domestic violence</p>
Entry Requirements	None
Work Application Requirements	None, however work placement under supervision is an essential aspect of the assessment of competence in this qualification
Length of Course	6 months
Cost of Course	\$4,500
Commencement Date	06 July 2015
Relevant Links	<a href="http://www.socialrelations.edu.au/">http://www.socialrelations.edu.au/</a>


Code	CHC40808
Qualification Title	Certificate IV in Community Development
Training Organisation	Australian Institute of Social Relations
Location/s	Adelaide SA
Course Description	<p>This qualification applies to community development work which aims to facilitate community members working together to influence and guide the future of their community. The work includes delivery of a broad range of programs which contribute to the development of capacity through public social change processes. The work</p>

	<p>may occur within and across social, environment, economic, arts and culture, recreation sectors.</p> <p>At the completion of this qualification the participant will be able to work within a professional team, under the guidance of others, to support development within the community.</p> <p>Relevant electives addressing family and domestic violence are included in the learning and assessment program.</p>
Entry Requirements	None
Work Application Requirements	None, however work placement under supervision is an essential aspect of the assessment of competence in this qualification
Length of Course	6 – 12 months
Cost of Course	\$4,500.00
Commencement Date	06 July 2015
Relevant Links	<a href="http://www.socialrelations.edu.au/">http://www.socialrelations.edu.au/</a>

Code	CHC42512
Qualification Title	Certificate IV in Community Services (Information, advice and referral)
Training Organisation	Australian Institute of Social Relations
Location/s	Adelaide
Course Description	<p>This qualification applies to personal advisers who work with a broad range of people, working, for example, in citizen advice bureaus and information referral services.</p> <p>The work involves assisting clients in economic and social participation through accurate referrals to service providers and to other resources within the community, monitoring their progress and maintaining relevant records.</p> <p>This program includes relevant elective units to enable workers to identify and respond to issues of family and domestic violence</p>
Entry Requirements	Working or volunteering within a community service organisation
Work Application Requirements	None, however work placement under supervision is an essential aspect of the assessment of competence in this qualification
Length of Course	6 months
Cost of Course	\$4,500
Commencement Date	06 July 2015
Relevant Links	<a href="http://www.socialrelations.edu.au/">http://www.socialrelations.edu.au/</a>

Code	CHC51812 and CHC42212
Qualification Title	Diploma of Family Intake and Support Work and Certificate IV in Telephone Counselling
Training Organisation	Relationships Australia Victoria
Location/s	1183 Toorak Road, Camberwell, 3124
Course Description	<p>These qualifications cover workers employed in services that provide relationship support and interventions for individuals, families and/or couples. Examples of the types of services provided include family relationship support programs, telephone advice, and family mediation and counselling services.</p> <p>Workers in these roles may provide some non-therapeutic supports, such as provision of information, initial intake, referral to a broad range of services, advocacy, administrative tasks and provide short-term direct phone contact with clients in a crisis situation.</p> <p>These workers generally undertake tasks with minimal direct supervision and may use elements of counselling and/or dispute resolution skills when working with clients. However, primary job functions do not involve higher level clinical or therapeutic interventions.</p>
Entry Requirements	<p>To gain entry into these qualifications, it is recommended that candidates have sufficient relevant work experience to indicate likely success at this level of qualification in a job role involving:</p> <ul style="list-style-type: none"> <li>• the self-directed application of knowledge with substantial depth in some areas,</li> <li>• the exercise of independent judgement and decision-making, and</li> <li>• the application of relevant technical and other skills.</li> </ul> <p>Potential applicants are required to attend an Interview to determine suitability for course.</p>
Work Application Requirements	For award of these qualifications, candidates must complete activities to demonstrate skills and knowledge as specified in the core units.
Length of Course	10 days of training over 1 semester (3 months) to complete both qualifications concurrently.
Cost of Course	\$4,100
Commencement Date	31 July 2015
Relevant Links	<a href="http://www.relationshipsvictoria.com.au/training/training/course/104/6">http://www.relationshipsvictoria.com.au/training/training/course/104/6</a>
Pamphlet/Brochure	 <p>RAV Dip-of-FISW-and-Ce</p>

Code	CHC80308
Qualification Title	Vocational Graduate Diploma of Family Dispute Resolution
Training Organisation	FMC Relationship Services
Location/s	Moorabbin, Victoria.
Course Description	<p>Family Dispute Resolution (FDR) is a specialised field of mediation for building positive, practical and sustainable outcomes for families, especially where children are involved.</p> <p>This course is for people who work in the areas of psychology, social work, law, health or related disciplines, who wish to develop the skills required to work as a mediator of workplace and/or community disputes. The course also provides the skills necessary to become an accredited Family Dispute Resolution Practitioner with the Commonwealth Attorney-General's Department.</p> <p>The course offers:</p> <ul style="list-style-type: none"> <li>• enhanced communication skills to enable you to better navigate conflicts in your personal and professional life,</li> <li>• knowledge of conflict management, problem solving methodologies, and alternative dispute resolution,</li> <li>• ability to mediate families within the legislative framework utilising the theories, styles of conflict and fundamentals of family dispute resolution,</li> <li>• the opportunity to practice these skills in a safe, learning environment,</li> <li>• a pre-requisite to practising as a Family Dispute Resolution Practitioner in private practice or accredited agencies nationally,</li> <li>• pathways to a Masters of Family Studies, and/or National Mediator Accreditation,</li> <li>• an understanding of parenting plans, assessments, and mediation of property and financial matters, and</li> <li>• knowledge of dispute resolution philosophy and the roles and functions of mediators.</li> </ul>
Entry Requirements	<p>To gain entry into CHC80308 Vocational Graduate Diploma of Family Dispute Resolution a candidate must have <b>one</b> of the following:</p> <ul style="list-style-type: none"> <li>• Certificate IV in Mediation,</li> <li>• an accredited qualification at Diploma level or above in Conflict Management, Dispute Resolution or Community Services,</li> <li>• an undergraduate degree or higher qualification in Law, Counselling, Psychology, Social Work, Social Science or equivalent.</li> </ul>
Work Application Requirements	For award of this qualification, candidates must complete a work based placement under direct supervision. Based on this workplace application, evidence provided by the

	<p>supervisor will contribute to assessment of the candidate's ability to apply skills and knowledge learned throughout the Vocational Graduate Diploma of Family Dispute Resolution.</p> <p>The placement is 40 hours, across two weeks and is organised by FMC Mediation and Counselling Victoria. The placement can be managed flexibly if discussed with the Training Manager.</p>
Length of Course	9 weeks of direct learning + 2 week placement.
Cost of Course	\$7400
Commencement Date	20 August 2015
Relevant Links	<a href="http://www.mediation.com.au/professional-development-and-training/vocational-graduate-diploma-of-family-dispute-resolution/">http://www.mediation.com.au/professional-development-and-training/vocational-graduate-diploma-of-family-dispute-resolution/</a>
Pamphlet/Brochure	 <p>FMC FDR Flyer.pdf</p>


Code	CHC80308
Qualification Title	Graduate Diploma of Family Dispute Resolution
Training Organisation	UnitingCare Institute of Family Practice
Location/s	Parramatta
Course Description	<p>This qualification relates to dispute resolution practitioners working in agencies or independently to provide dispute resolution services and interventions for families experiencing high levels of relationship conflict and/or where the clients may be involved in the Family Law system. Dispute resolution in this qualification has a direct link to the provision of the Family Law Act. Practitioners at this level are making high level, independent, complex judgments in highly specialised contexts. Some practitioner roles may also involve full responsibility and accountability for all aspects of work of self and others functions including, program planning, budget, strategy, design and analysis.</p>
Entry Requirements	<p>To gain entry into CHC80308 Graduate Diploma of Family Dispute Resolution a candidate must have:</p> <ul style="list-style-type: none"> <li>• an undergraduate degree or higher qualification in Psychology, Social Work, Law, Conflict Management, Dispute Resolution, Family Law Mediation or equivalent, or</li> <li>• an accredited qualification in conflict management at Diploma or Advanced Diploma level, or</li> <li>• a Certificate IV in Mediation, or</li> <li>• previous experience in a dispute resolution environment in a job role involving the self-directed application of</li> </ul>

	knowledge with substantial depth in some areas, the exercise of independent judgement and decision making, and a range of technical and other skills.
Work Application Requirements	For award of this qualification, candidates must complete workplace application under direct supervision. Based on this workplace application, evidence provided by the supervisor will contribute to assessment of the candidate's ability to apply skills and knowledge as specified in the core units of competency.
Length of Course	6-10 months
Cost of Course	\$10,642
Commencement Date	October 2015
Relevant Links	<a href="http://www.ifp.nsw.edu.au/qualifications/graduate-diploma-of-family-dispute-resolution">http://www.ifp.nsw.edu.au/qualifications/graduate-diploma-of-family-dispute-resolution</a>

Code	CHC80308
Qualification Title	Graduate Diploma of Family Dispute Resolution
Training Organisation	Relationships Australia SA
Location/s	Adelaide/Darwin/Perth/Hobart/
Course Description	<p>This qualification relates to dispute resolution practitioners working in agencies or independently to provide dispute resolution services and interventions for families experiencing high levels of relationship conflict and/or where the clients may be involved in the Family Law system.</p> <p>Dispute resolution in this qualification has a direct link to the provisions of the Family Law Act. Practitioners at this level are making high level, independent, complex judgements in highly specialised contexts. Some practitioner roles may also involve full responsibility and accountability for all aspects of work of self and others functions including, program planning, budget, strategy, design and analysis.</p>
Entry Requirements	<p>To gain entry into <i>CHC83108 Vocational Graduate Diploma of Family Dispute Resolution</i> a candidate must have:</p> <ul style="list-style-type: none"> <li>• an undergraduate degree or higher qualification in Psychology, Social Work, Law, Conflict Management, Dispute Resolution, Family Law Mediation or equivalent, or</li> <li>• an accredited qualification in conflict management or dispute resolution at Diploma or Advanced Diploma level, or</li> <li>• a Certificate IV in Mediation, or</li> <li>• previous experience in a dispute resolution environment in a job role involving self-directed application of knowledge with substantial depth in some areas,</li> </ul>

	exercise of independent judgement and decision making, and a range of technical and other skills.
Work Application Requirements	<p>For award of this qualification, candidates must complete workplace application under direct supervision. Based on this workplace application, evidence provided by the supervisor will contribute to assessment of the candidate's ability to apply skills and knowledge as specified in the core units as outlined below:</p> <ul style="list-style-type: none"> <li>• CHCDFV811C Respond to domestic and family violence in family work</li> <li>• CHCDISP801B Facilitate dispute resolution in the family law context</li> <li>• CHCDISP802B Implement family dispute resolution strategies</li> <li>• CHCDISP803B Facilitate dispute resolution in an impartial manner and adhere to ethical standards</li> <li>• CHCDISP804B Create an environment that supports the safety of vulnerable parties in dispute resolution</li> <li>• CHCFAM505B Operate in a family law environment</li> </ul>
Length of Course	6 months
Cost of Course	\$6,000
Commencement Date	22 June 2015
Relevant Links	<a href="http://www.socialrelations.edu.au/">http://www.socialrelations.edu.au/</a>

Code	CHC80308
Qualification Title	Graduate Diploma of Family Dispute Resolution
Training Organisation	Relationships Australia Victoria
Location/s	1183 Toorak Road, Camberwell, 3124
Course Description	<p>This qualification relates to dispute resolution practitioners working in agencies or independently to provide dispute resolution services and interventions for families experiencing high levels of relationship conflict and/or where the clients may be involved in the Family Law system.</p> <p>Dispute resolution in this qualification has a direct link to the provisions of the Family Law Act. Practitioners at this level are making high level, independent, complex judgements in highly specialised contexts. Some practitioner roles may also involve full responsibility and accountability for all aspects of work of self and others functions including, program planning, budget, strategy, design and analysis.</p>
Entry Requirements	<p>Pre-requisites</p> <p>To gain entry into CHC83108 Vocational Graduate Diploma of Family Dispute Resolution a candidate must have:</p> <ul style="list-style-type: none"> <li>• an undergraduate degree or higher qualification in Psychology, Social Work, Law, Conflict Management, Dispute Resolution, Family Law Mediation or equivalent, or</li> </ul>

	<ul style="list-style-type: none"> <li>• an accredited qualification in conflict management or dispute resolution at Diploma or Advanced Diploma level, or</li> <li>• a Certificate IV in Mediation, or</li> <li>• previous experience in a dispute resolution environment in a job role involving self-directed application of knowledge with substantial depth in some areas, exercise of independent judgement and decision making, and a range of technical and other skills.</li> </ul> <p>Potential applicants are required to attend an Interview to determine suitability for the course.</p>
Work Application Requirements	For award of this qualification, candidates must complete workplace application under direct supervision. Based on this workplace application, evidence provided by the supervisor will contribute to assessment of the candidate's ability to apply skills and knowledge as specified in the core units as outlined below: CHCDFV811C, CHCDISP801B, CHCDISP802B, CHCDISP803B, CHCDISP804B, CHCFAM505B
Length of Course	14 days of training and a 40 hour internship over 12 months.
Cost of Course	\$7,450
Commencement Date	24 July 2015
Relevant Links	<a href="http://www.relationshipsvictoria.com.au/training/training/course/5/6">http://www.relationshipsvictoria.com.au/training/training/course/5/6</a>
Pamphlet/Brochure	 Grad-Dip-of-FDR-Brochure-14115.pdf

Code	CHC80308
Qualification Title	Graduate Diploma of Family Dispute Resolution
Training Organisation	Australian Institute for Relationship Studies (AIRS), a division of Relationships Australia NSW
Location/s	Macquarie Park (Sydney) NSW
Course Description	<p>The Graduate Diploma of Dispute Resolution is a specific qualification that is part of the eligibility criteria for accreditation as a Family Dispute Resolution Practitioner (FDRP) by the Attorney-General's Department.</p> <p>The course is designed to provide candidates with the knowledge, skills and effective practice to operate as a Family Dispute Resolution Practitioner (FDRP).</p> <p>It also improves employability skills in communication, technology, problem-solving, planning and organising, teamwork, initiative and enterprise, and learning.</p> <p>The learning is based on Relationships Australia NSW's expertise in family dispute resolution using current research and development to underpin practice.</p>



	<p>Units of Competency and subject titles:</p> <ul style="list-style-type: none"> <li>• CHCORG428A- Reflect on and improve own professional practice</li> <li>• CHCDISP801B-Facilitate family dispute resolution in the family law context</li> <li>• CHCDISP802B-Implement family dispute resolution strategies</li> <li>• CHCFAM505B-Operate in a family law environment</li> <li>• CHCFAM806B-Assist clients to develop parenting arrangements</li> <li>• CHCDISP803B-Facilitate dispute resolution in an impartial manner and adhere to ethical standards</li> <li>• HLTHIR403C- Work effectively with culturally diverse clients and co-workers</li> <li>• CHCFAM801B – Develop an understanding of child inclusive practice</li> <li>• CHCDISP804B-Create an environment that supports the safety and vulnerable parties in dispute resolution</li> <li>• CHCDFV811C – Respond to domestic and family violence</li> </ul> <p>This qualification applies to workers who are involved in dispute resolution and working either independently or in agencies that provide interventions for families experiencing high levels of relationship conflict. Graduates from the qualification may be employed as a Family Dispute Resolution Practitioner, Family and Child Mediator, First Nations People Family Consultant, Alternative Dispute Resolution Practitioner, Family Law Mediator</p>
Entry Requirements	<p>To gain entry into CHC80308 Graduate Diploma of Family Dispute Resolution a candidate must have:</p> <ul style="list-style-type: none"> <li>• an undergraduate degree or higher qualification in Psychology, Social Work, Law or relevant social science, or</li> <li>• a relevant accredited qualification in conflict management or dispute resolution at Diploma or Advanced Diploma level, or</li> <li>• a Certificate IV in Mediation together with significant relevant vocational practice, or</li> <li>• applicants undertaking this qualification need to have previous experience in a dispute resolution environment; the job role would have involved the self-directed application of knowledge with substantial depth in some areas, the exercise of independent judgment and decision making, and a range of technical and other skills.</li> </ul> <p>Students must have access to a computer and the internet to allow them to study using the AIRS online platform.</p>

	Students must have basic computer skills.
Work Application Requirements	Throughout the course students are guided by qualified FDRP trainers to apply the theory to practice via simulated sessions and role-plays. Students are then provided with an additional work placement of 60 hours located in one of Relationships Australia NSW's Family Relationships Centres, supervised and mentored by an experienced FDRP as you work with real clients.
Length of Course	9 months
Cost of Course	\$11,500
Commencement Date	October 2015 (final date to be announced shortly on website).
Relevant Links	<a href="http://www.airs.edu.au">www.airs.edu.au</a>

Code	CHCDISP801B, CHCDISP802B, CHCFAM505B, CHCDFV811C, CHCDFV817B, CHCDISP804B
Qualification Title	The six compulsory units of competency associated with the Vocational Graduate Diploma of Family Dispute Resolution
Training Organisation	Bond University (Dispute Resolution Centre
Location/s	Gold Coast, Qld, 4229
Course Description	This qualification applies to workers who are employed in a family dispute resolution environment. This qualification has particular relevance to Family Dispute Resolution Practitioners (FDRPs) providing FDR processes. This course provides the core competencies of facilitating dispute resolution in a family context, implementing family dispute resolution strategies, responding to family violence and family work, and managing family violence and applying risk assessment processes.
Entry Requirements	To gain entry into the six compulsory units of competency associated with the Vocational Graduate Diploma of Family Dispute Resolution a candidate must have: An undergraduate degree or higher qualification in Law, Counselling, Psychotherapy, Psychology, Social Work, Social Science or equivalent.
Work Application Requirements	For award of this qualification, candidates must complete workplace application under direct supervision. Based on this workplace application, evidence provided by the supervisor will contribute to assessment of the candidate's ability to apply skills and knowledge as specified in the core units of competency CHCDISP801B, CHCDISP802B, CHCFAM505B, CHCDFV811C, CHCDFV817B, CHCDISP804B.

Length of Course	Mediation Course 4 days; plus Mediator Assessment 2 days; plus Family Dispute Resolution Course 5 days – 11 days in total
Cost of Course	Mediation Course \$2150; Mediator Assessment \$1600; Family Dispute Resolution Course \$2650 = \$6400
Commencement Date	Mediation Courses: July or October* Mediator Assessment: August or November* Family Dispute Resolution: September or December* See program below for full details
Relevant Links	<a href="http://bond.edu.au/about-bond/academia/faculty-law/dispute-resolution-centre/courses-schedules">http://bond.edu.au/about-bond/academia/faculty-law/dispute-resolution-centre/courses-schedules</a>
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